



## **Falcon Warranty**

All Falcon instruments are guaranteed against defects of material and workmanship. If any instrument is proved to be defective in normal use, Falcon will repair or replace it free of cost. Our liability is limited to free replacement or repair only.

The warranty is subject to our terms and conditions.

For Falcon Surgical Co. (pvt.) Ltd.

A handwritten signature in blue ink, appearing to read "K. HAYAT", is written over a horizontal line.

Khizer Hayat  
Chief Executive



## **Warranty Terms and Conditions**

### **Liability and Claims:**

Our Liability in any case is limited to repair or replacement of Falcon instruments only.

Falcon makes no other representations and warranties regarding its instruments, either express or implied. In addition, in no event will Falcon be liable for any incidental, special or exemplary damages or loss of profits in connection with the use of its instruments.

### **Warranty Exceptions:**

- **Misuse**

Please use instrument for its intended purpose only. Falcon design and manufacture each instrument with care to fulfill a specific purpose, our warranty is void in case of misuse.

- **Mishandling during cleaning and sterilization**

Our experience shows that most instruments returned as rusted are actually stained or spotted caused by foreign sources. Please refer to our Instruments care guide for proper handling and sterilization of instruments.

If a defective instrument is returned without use or after first sterilization, Falcon will offer free replacement without question. In all other cases we reserve the right to investigate the complaint and thereafter accept or reject the claim.

- **Accidental Damage**

Instruments that are damaged by accident, fire, flood or other acts or disasters are also excluded from warranty.

- **Normal wear and tear**

Normal wear and tear is an inevitable process and an instrument will come to the end of its life one day. Our warranty is not valid against normal wear and tear.

- **Repairs**

Repair of Falcon instruments by any other source void all warranties.